

KERALA CIRCLE

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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

A P P E A L

Sub: Re-verification of Mobile subscribers through Aadhar linking process.

My dear colleagues,

Kerala Circle is presently having 1.02 crores of mobile customers and we are the No.2 operator in our State. These valuable customers were acquired by your hard work and dedication. As per the directives of the Hon'ble Supreme Court of India and DOT re-verification through Aadhar linking of all these mobile customers are to be completed by 31st March, 2018. However, we could complete Aadhar linking of only 53 lakh connections so far which means linking of 49 lakhs connections remain to be completed by this month end. I seek support and sincere contribution from you for completing this tough task.

The procedures being followed for Aadhar linking are (i) using e-KYC device and verifying the credentials and (ii) dialling '14546' from the mobile number to be linked with and either of these procedures can be adopted according to the convenience of the customer. For this, Melas at all Telephone Exchanges and CSCs should be organized throughout the month including Sundays and holidays. Wide publicity through press releases, local cable TV channels, FM radio, SMS, IVRS, distribution of notices, etc. requires to be made to create awareness among the customers. Effort can also be made to contact the remaining customers personally for getting their BSNL mobile number Aadhar linked.

I expect, with your collective effort and dedication, the process of re-verification of all mobile customers of our Circle through Aadhar linking will be completed by 31st March, 2018, the deadline imposed by the Hon'ble Supreme Court.

With best wishes,

(Dr. P. T. Mathew)
Chief General Manager

No.CGM/KRL/GEN dated: March 3, 2018

To The Circle Secretaries of all Associations & Unions, BSNL Kerala Circle.

Copy to: BA Heads, BSNL Kerala Circle for wide publicity of this Appeal and necessary arrangements for organizing melas etc.