

## Kerala Circle

Doorsanchar Bhavan  
PMG junction  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**R. MANI ITS**  
**Chief General Manager**

D.O. No.OP/Gen/MIS/2016-17/17  
14<sup>th</sup> July 2016

Dear Shri

To analyse the trend of churning of landline and broadband connections, you are requested to take immediate necessary actions on the following points.

1. Submission of feasibility status of pillars to Circle office.
  - The details required are the name, capacity, working connections and the status of faulty pairs/tags available.
2. Updating the faulty pair/tag details in the DCRMS package.
  - It is observed that, in the DCRMS package, data regarding the status of faulty pairs are not updated which makes it difficult to declare a pillar feasible/non- feasible on first glance. So take necessary action to update the same at the earliest.
3. Preparation of route diagram up to the DPs.
  - Route diagrams may be prepared up to DP level for ready reference to the field units.

In this regard, your personal attention is required to ensure that the above points are executed positively at the earliest.

With *best wishes,*

Yours sincerely

  
(R. MANI)

**Shri**  
**PGM/GM, BSNL**  
**Telecom District**