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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. F.NO MOB-14/NWO-CM-III/QoS(Structural Revamp)/2014-15/55 Dated: 02-12-2014

Sub: Organizational Structure Implementation in ERP for CM Vertical

Ref: 1) No. MOB-8/CMTS QoS/2014-15 -Dir (CM) Dated: 16-05-2014
2) No. 25056/MS-O&M/3G BTS/Corr/12-13/6 Dated: 26-05-2014
3) No. MOB-14/NWO-CM-III/QoS/2014-15 (Pt)/1 Dated: 18-07-2014
4) No. ERP/FICO/MH POC/2014-15/ Dated: 21-05-2014

Vide Ref 1 Dir/CM BSNL board issued a D.O. letter and asked CGMs to discuss and take help from circles like Kerala and Orissa to implement process and structural revamp in CM vertical as was conveyed through the same D.O. letter. Some circle (e.g. Bihar vide ref 2) informed that the implementation of process and structural revamp as per directions given by Dir/CM is encountered with difficulties due to a letter issued by GM (RA/ERP) vide letter under ref 4. Vide above referred letter under ref 4 instructions have been issued that "the HR data of CMTS employee who are working in different SSAs but getting salary from CMTS division at circle level will be transferred to respective SSA/BA." In contrast, the instructions given under Dir/CM's D.O letter envisaged that manpower engaged for maintenance of BTS/NodeB at SSA will be under the control of CMTS division at circle.

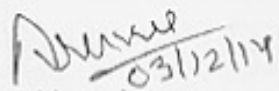
In order to resolve the issues a committee with the following members was constituted to discuss the pros and cons of both centralized control for maintenance (as is done in Orissa) and decentralized maintenance (as is done in MH Circle) and suggest appropriate changes in ERP so that network maintenance is performed in a more efficient and controlled manner.

1. Shri Shyam Narain	SrGM/NWO-CM BSNL Co	- Chairman
2. Shri Y.N.Singh	GM/Finance-CM BSNL Co	- Member
3. Shri A Vadnerkar	GM/NWO-CM MH Pune	- Member
4. Shri K. Ram Chanda	SrGM/CIT BSNL Co	- Member
5. Shri B N Mishra	PGM/CM-Orissa	- Member

The committee took the suggestions from circles and studied the different guidelines issued by BSNL Co for maintenance of CMTS network infrastructures. The committee also studied the suggestions given by various agencies (e.g. M/s BCG and M/s Deloitte) who were engaged by BSNL for structural reorganization. After detailed deliberations the committee submitted the report; the committee report and recommendations has been approved by Dir/CM BSNL Board. The salient points of the report and the recommendations are attached in Annexure-A.

I have been asked to inform you that the implementation in the ERP is to be made as per the attached recommendations and compliance is to be submitted within 31-12-2014 for perusal of Dir/CM.

This is issued with the approval of Director (CM).


(A Verma)
AGM (NWO-CM-III)

Copy to:

1. All CGMs -For information and necessary action please
2. GM/ERP, BSNL Co - for information and necessary action please