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|  | <b>Sanchar Nigam Executives' Association, Kerala</b><br><b>SNEA Bhavan, Dharmalayam Road, Trivandrum - 695001</b> |   |  |
|   | <b>Circle President</b><br>George Varghese<br>DE Tripunithura,<br>ENK<br>9447162900 (M)<br>gvsnea@gmail.com       | <b>Circle Secretary</b><br>T.Santhosh Kumar<br>SDE Vizhinjam, TVM<br>9446072525 (M)<br>cssneakerala@gmail.com | <b>Circle Treasurer</b><br>G.Premkumar<br>SDE Karyavattom, TVM<br>9447102277 (M)<br>premkumarg92@gmail.com |

No. SNEA/KRL/CGM/2015-16/44

Dated 15-6-2016

To,

Shri L.Anantharam  
Chief General Manager  
BSNL, Kerala Circle

Respected Sir,

**Sub: Wrong billing of LL/BB Connections provided during Kerala Assembly elections in May 2016.**

For the smooth conduction of Kerala Assembly elections in May 2016, Hundreds of Landline and Broadband temporary connections were provided to Election Department by all SSAs in Kerala Circle. These connections were provided in a short period by incurring much Stores and Labour.

As per Corporate office letter R&C-CFA No.93/15-16 dtd 12-10-2015, these Broadband connections (**Plan BBG ULD 1491 EA**) are to be charged for a minimum hire period of two months. But the bills generated through CDR package shows that these broadband connections are charged for a minimum hire period of only one month resulting huge loss to BSNL.

Moreover, as per Corporate office letter R&C-CFA No.189/15-16 dtd 28-03-2016, **Election special Landline plan 1500** is to be provided to the election offices, but the bills generated through CDR package shows that plan180 (in rural) and plan240(in urban) is offered resulting in huge loss to BSNL.

So it is kindly requested to stop the dispatch of these bills to the customer and to revise the bills as instructed by Corporate office. In this regard, it is also to be noted that the District Administration has initially ascertained the feasibility for providing connections in all polling booths and accordingly the field units had made arrangements by incurring labour and stores for providing the service but later the actual connections required was reduced considerably thereby BSNL couldn't make any returns towards the expenditure incurred. Further for the plan for land line connections no minimum hire period is stipulated and there by BSNL can charge only against the actual period of service which is not at all economical and hence a minimum hire period of 2 months to be stipulated for landline as in the case of broadband. Since the above issues are having all India repercussions, it is also requested to take up the matter with corporate office.

Encl a/a



(T.Santhosh Kumar)  
Circle Secretary,SNEA,  
Kerala Circle.

Copy to 1. PGM(F), O/o CGMT, Trivandrum  
2. GS, SNEA CHQ, New Delhi