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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No. F.NO MOB-14/NWO-CM-III/QoS(Structural Revamp)/2014-15/6 Dated: 02-09-2014

Sub: Organizational Structure Implementation in ERP for CM Vertical

Ref: 1) No. MOB-8/CMTS QoS/2014-15 -Dir (CM) Dated: 16-05-2014  
2) No. 25056/MS-O&M/3G BTS/Corr/12-13/6 Dated: 26-05-2014  
3) No.MOB-14/NWO-CM-III/QoS/2014-15 (Pt)/1 Dated: 18-07-2014  
4) No.ERP/FICO/MH POC/2014-15/ Dated: 21-05-2014

Vide Ref 1 Dir/CM BSNL board issued a D.O. letter and asked CGMs to discuss and take help from circles like Kerala and Orissa to implement process and structural revamp in CM vertical as was conveyed through the same D.O. letter. Some circle (e.g. Bihar vide ref 2) informed that the implementation of process and structural revamp as per directions given by Dir/CM is encountered with difficulties due to a letter issued by GM (RA/ERP) vide letter under ref 4. Vide above referred letter under ref 4 instructions have been issued that "the HR data of CMTS employee who are working in different SSAs but getting salary from CMTS division at circle level will be transferred to respective SSA/BA." In contrast, the instructions given under Dir/CM's D.O letter envisaged that manpower engaged for maintenance of BTS/NodeB at SSA will be under the control of CMTS division at circle.

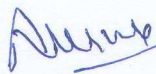
The issues were also discussed in a review meeting with the East Zone circles and all circles asked SrGM/NWO-CM to give suitable clarification (vide ref 3). Vide a letter dated 01-09-2014 SrGM/NWO-CM Jharkhand Circle suggested that maintenance up to BTS/NodeB level shall be continued with CMTS division of Circle Office. It is found that Kerala and Orissa is following this structure and the performance is better compared to other circles and as a result Dir/CM vide above D.O. letter asked to take help from KL and OR and implement changes suiting the circle's requirement.

Considering above a committee with the following members is constituted to discuss the pros and cons of both centralized control for maintenance (as is done in Orissa) and decentralized maintenance (as is done in MH Circle) and suggest appropriate changes in ERP so that network maintenance is performed in a more efficient and controlled manner.

1. Shri Shyam Narain	SrGM/NWO-CM BSNL Co	- Chairman
2. Shri Y.N.Singh	GM/Finance-CM BSNL Co	- Member
3. Shri A Vadnerkar	GM/NWO-CM MH Pune	- Member
4. Shri K. Ram Chanda	SrGM/CIT BSNL Co	- Member
5. Shri B N Mishra	PGM/CM-Orissa	- Member

The committee should submit the report by 12-09-2014 positively. It has been decided to continue with the existing practices till a final decision is taken based on the report of the committee.

This is issued with the approval of Director (CM).

  
(A Verma)  
AGM (NWO-CM-III)

Copy to:

1. All committee members for information
2. All CGMs –For information and necessary action please