



# **SANCHAR NIGAM EXECUTIVES' ASSOCIATION KERALA CIRCLE**

**(Recognised Majority Association of Executives in BSNL)  
SNEA Bhavan, Dharmalayam Road, TVM-695001**

## **Circle President**

**George Varghese  
DGM (OP & Mktg)  
Ernakulam. 9447162900(M)**

## **Circle Secretary**

**T.Santhosh Kumar,  
SDE (Mktg), Manacaud,  
Trivandrum. 9446072525(M)**

## **Circle Treasurer**

**G.Premkumar,  
SDE(Mktg), Vellayambalam,  
Trivandrum. 9447102277(M)**

**No:- SNEA/KLA/CGM/2016-17/102**

**dtd at TVM, the 20-02-2017**

**To**

**PGM (Finance)  
O/o CGMT  
Kerala Circle, BSNL,  
Thiruvananthapuram.**

**Sub: Request for providing adequate training to A&F executives in the circle, reg:**

This Association had already brought to your kind notice to an important issue regarding conducting training sessions on SAP-ERP, as a good number of the A&F executives working in circle office and various BAs are yet to get trained in FICO End User module even after completion of two years of migration to SAP in the circle. It is to noted that only 145 A&F executives got training in FICO module out of 460 executives (JAO/AO/CAO). Due to lack of proper training in concerned areas of SAP in which they are working, most of them find it difficult to perform their assigned duties. As a result they are forced to resort to trial and error methods for completing their assigned duties which in many occasions end up in wrong results. Further, there is a common belief particularly among the A&F executives that this is a deliberate attempt by some of the interest groups in Circle A&F to make others dependent on them for resolution of each and every issues, which this association strongly believe, is a ploy to safeguard their vested interests .

We are very sorry to inform you that in spite of repeated reminders in this regard, Circle finance administration is turning a deaf ear to this vital issue. Further if these interests groups are allowed to go free solely to meet their vested interests, particularly for clinging on to the post they are holding and to remain there in one post or other as a pressure group, it would be a catastrophe for BSNL Kerala especially in the area of financial reporting. The danger in the lurking is hugely over shadowed by the mere short term benefits. Needless to say that, issuance of mere instructions and review meetings without proper training may not yield the desired results. Need of the hour is to impart proper training to the A&F executives in the relevant areas of SAP to ensure optimum utilization of the available human resources, a right step towards knowledge sharing.

We are hopeful that your good office would consider the above facts being brought to your notice repeatedly, that too only in the best interests of BSNL, by the recognized association of executives positively and would initiate necessary proactive steps to resolve the difficulties being faced by the executives in performing day to day activities in SAP smoothly and efficiently by arranging adequate training sessions on relevant modules of SAP-ERP to all concerned A&F executives working in circle office and BAs of BSNL Kerala Circle.

**Sincerely Yours**



**T Santhosh Kumar  
Circle Secretary  
SNEA, Kerala Circle.**

Copy to:-

1. CGMT, Kerala Circle
2. DGM(F), Kerala Circle
3. DGM(ERP), Kerala Circle